



INTERNET BOOKING OF ACCOMMODATION

Access to negotiated Banquet accommodation rate and book online via the Esplanade Hotel Fremantle website

Client User Name: **NESEA11**

Client Password: **uhr6jn**

INSTRUCTIONS

To make an accommodation reservation online please follow the steps outlined below:

- log onto www.esplanadehotelfremantle.com.au
- select the 'Client Login' menu item listed on the Home page
- enter the 'Client User Name' " **NESEA11**" and 'Client Password' " **uhr6jn**"
- using the Accommodation Bookings panel on the left hand side, enter your arrival date, departure date and select search
- accommodation options will appear. If correct, proceed by selecting Book
- to finalise your reservation, please complete the Booking Payment form and submit
- your booking reference number will be displayed immediately on a booking confirmation screen. Please print this confirmation and keep for your records.

CANCELLATION / NO-SHOW POLICY

In the event of cancellation forty eight (48) hours or less prior to arrival or in the case of non-arrival, the Hotel will charge a cancellation fee equal to the first nights accommodation.

CONTACTING RESERVATIONS

If you experience any difficulties in booking via the Esplanade Hotel Fremantle web site please do not hesitate to contact our reservations department direct:

Email: reservations@ehf.com.au

Telephone: +61 8 9432 4000

Fax: +61 8 9432 4836

Toll free: 1800 998 201

Mail to: Reservations, Esplanade Hotel Fremantle
PO Box 1102
FREMANTLE , WA , 6959